

# BÖLÜM 1

## *Eczacılık ve Yönetim*

### *1.3. Eczacılıkta Yönetim Becerileri*

#### 1.3.2. / Eczacılıkta Yönetim Becerileri-Beşeri ilişkiler

Neşe Buket AKSU<sup>1</sup>

Yağmur ÖZKAYA<sup>2</sup>



#### Öğrenim Hedefleri

*Okuyucu, bu bölümü okuyarak;*

1. Sosyal ve Duygusal becerileri daha geniş bir kapsamda değerlendirebilecek
2. Beşeri ilişkilerle ilgili kavramlar ile aralarındaki ilişkileri açıklayabilecek
3. Eczacılıkta yönetim becerileri ile beşeri ilişkilerin ilişkili olduğu etkileşimi kavrayabilecek

#### **Giriş**

Yaşadığımız yüzyılda Yönetici kavramı her geçen gün değişim göstermekte ve farklı becerilere sahip olma ihtiyacı yaratmaktadır. Bir yöneticinin işini etkili bir şekilde gerçekleştirmek için teknik, kavramsal ve beşeri becerilere ihtiyacı vardır. Teknik ve Mesleki beceriler, belirli bir görevi 'Nasıl yapılır' becerisi için gereklidir. Bu beceriler genellikle eğitim hayatı boyunca öğretilir ve çalışma hayatında

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