ORGANIZATIONAL BEHAVIOR:
Theory, Concepts and Practice

AUTHORS

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Dedicated with love and devotion to my dad, mom, brother Volkan, sister Pinar, and to my wonderful son, Arda Cem

—H.V.E.

Dedicated with affection and passion to my late dad and mom as well as to my beloved wife Demet and my sole princess Fatma.

—J.C.

Preface

Welcome to the Organizational Behavior: Theory, Concepts and Practice, intended for organizational behavior and management courses that concentrate on the implementation of organizational behavior knowledge to improve workplace productivity, motivation, and satisfaction. Human behavior on the job is the focus of organizational behavior. Knowledge of organizational behavior is, therefore, a valuable resource for every manager, business practitioner or student of organizational behavior, management or business discipline. The same knowledge motivating a manager may often help individual organizational contributors become more adaptable and efficient. Nonmanagerial professionals, technology staff, distribution agents, and service suppliers, as well as managers and potential managers can also learn from organizational behavior knowledge and study. Under the canopy of organizational behavior, all is welcome. Organizational behavior is a common part of the curriculum of business, management, and public administration schools and universities because of its critical contributions to driving employee productivity and satisfaction.

The Organizational Behavior: Theory, Concepts and Practice provides a more concise, oriented, and applied guide to get knowledge about the field. Rather than attempting to dazzle with a bewildering variety of terms, research results, theories, and news clippings, this dictionary focuses on only the most important ideas. It combines straightforward and thoughtful exposition of conventional topics like leadership or motivation with more modern topics such as entrepreneurship, virtual teams, knowledge management, diversity, and artificial intelligence.

This book's length and depth make it ideal for university courses. Furthermore, the Organizational Behavior: Theory, Concepts and Practice's comprehensiveness, together with its brevity, renders it appropriate for workplace organizational training programs on human behavior. Managers, scholars, or students who read this book will not only gain an understanding of and respect for organizational behavior research, literature, theory, and implementations, but will also grow a sense for managing and controlling people by systemic knowledge of human behavior.

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About the Authors

Professor at Nevsehir University (Turkey), Erkutlu previously held the position of Dean of Health Management Faculty and department Chair of Business Administration at Nevsehir University. He is currently the head of Organizational Behavior major and teaches organizational behavior and management courses in the undergraduate, graduate and doctoral programs at the same university. Erkutlu earned his PhD from Gazi University (Turkey), where he specialized in organizational behavior and management. He also holds a Master of Business Administration from Victoria University (Australia).

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Chafra enjoys spending his leisure time listening to music, jogging, watching documentaries, and traveling with his family.

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