

THE “VUCA” EFFECTS & PRODUCT
INNOVATION PERFORMANCE AT
TURKISH GLOBAL BUS & COACH
INDUSTRY

ERKAN DONER MSc., MBA



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*Dedicated to my precious family
and lovely mermaid...*

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ABBREVIATIONS

AI	: Artificial Intelligence
CFS	: Cognitive Flexibility Scale
CFT	: Cross Funtional Teams
HR	: Human Resources
IUS	: Intolerance of Uncertainty
MNC	: Multi-National Corporations
TA	: Tolerance of Ambiguity
PIP	: Product Innovation Performance
VUCA	: Volatility, Uncertainty, Complexity, Ambiguity
USAWC	: United States Army War College

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